



Dear Customer,

Upgrade to allow Titan Version 10 to run on **Tiger Touch consoles serial number 1212 and below and Pearl Expert Serial number 1939 and below**, unless they have already been upgraded to "Pro". An easy way to confirm this is that non Pro consoles have 1 Ethernet port whilst Pro consoles have 2 Ethernet ports.

The Titan V10 upgrade kit replaces the processing components in the original consoles giving them the same power as the successor to these consoles, the Expert Pro and the Tiger Touch Pro and allows them to run the Version 10 software which incorporates a new 3D visualisation software using the "Capture Engine".

There is a single set of parts with components to upgrade a Tiger Touch or Pearl Expert making ordering easier for you and stocking easier for both of us, this kit replaces the original separate "Pro" upgrade kits.

The V10 Pro kit includes:

- New motherboard, processor and memory**
- New Motherboard frame and fan**
- New Solid State disk drive**
- All the necessary cables and circuit boards**
- The new hardware dongle required to run version 10**
- Sticker to indicate the console has been upgraded**

The upgrade kit is SGD3,415.00 as of 28<sup>th</sup> June 2016, with a fitting and service charge of SGD400.00 per upgrade kit.

Total Solution will provide a 1 year warranty on all V10 upgrade kit parts and you should offer a one year warranty on the fitting of these kits. Total Solution will cover the transport costs of any parts that need to be sent under warranty within a reasonable time scale.

After fitting this kit any version of Titan may be installed, and performance of Version 8.x and 9.x is improved. As part of version 10 software it is possible to have installed Version 9.1 software and switch between version 10.x and version 9.x (Note however version 10 shows will not load into version 9.1 but version 9.1 will load into version 10.x)

All existing Pro orders will be fulfilled, but we will only accept new orders for the V10 upgrade kit.

Please contact us for more information.

Kind regards.